

Panola Medical Center
303 Medical Center Drive
Batesville, MS 38606



To whom it may concern:

We greatly appreciate the trust and confidence you place in Panola Medical Center as our community hospital. We, like you, continue to monitor, plan and implement our strategy to address the coronavirus, also known as COVID-19, to assure you that the safety and well-being of our patients and employees is our top priority.

We know that communication during this time is so important and Panola Medical Center needs the cooperation of our local healthcare providers, clinics, and urgent care centers during this time. Testing for the coronavirus is a big concern for healthcare in general and guidelines are constantly changing. Panola Medical Center does have capability for testing; however, utilizing our resources judiciously is paramount and we are offering those capabilities on a limited basis right now as we implement our processes and procedures.

Please do what you can to assist in managing patients from the outpatient setting. Many cases can be managed from home by following general recommended guidelines established by the CDC. In the event a patient meets established criteria for testing and/or they have symptoms requiring a higher level of care we ask providers to directly call PMC at 934-7259 and speak to an individual designated for patient testing. A time will be relayed for the patient to present for testing. Please contact your patient and notify them of time to present to the ER. In addition, fax the order and insurance information to 712-1486. Then, instruct the patient to call upon their arrival and DO NOT exit their vehicle. Designated personnel will be awaiting their arrival.

We ask for your continued cooperation in collaborating with each other to provide the necessary care to our community. We must work together to ensure that we focus our efforts on limiting disease transmission while reducing the burden on the healthcare systems. Thank you for your willingness to help us in providing healthcare to the community we all love and serve. We look forward to joining as a united force to combat COVID-19 within our community.

Sincerely,

A handwritten signature in black ink that reads "Chris Ware".

Chris Ware
Chief Operating Officer